

# Privacy Policy for HiVergent AI, LLC

**Effective Date: February 5, 2025**

HiVergent AI, LLC ("we," "us," or "our") is committed to protecting the privacy of your information. This Privacy Policy explains how we collect, use, and share your personal data when you visit or use our website, located at [www.hivergentai.com](http://www.hivergentai.com) (the "Site"), and our services. We are a Limited Liability Company based in Texas.

## **Information We Collect:**

We may collect the following types of information:

**Personal Information:** This may include your name, email address, phone number, company name, job title, and any other information you voluntarily provide to us through forms on our Site, such as when you request a demo, sign up for our newsletter, or contact us.

**Usage Information:** We may collect information about how you use our Site, such as your IP address, browser type, operating system, referring website, pages viewed, and the dates and times of your visits. We may use cookies, web beacons, and other tracking technologies to collect this information.

**Device Information:** We may collect information about the device you use to access our Site, including the hardware model, operating system and version, unique device identifiers, and mobile network information.

## **How We Use Your Information:**

We may use your information for the following purposes:

**Provide and Improve Services:** To provide you with the services you request, personalize your experience, and improve our Site and services.

**Communication:** To communicate with you about our services, updates, and promotional offers. You may opt out of receiving marketing communications at any time.

**Lead Generation:** To identify and qualify potential leads for our sales team.

**Scheduling:** To facilitate appointment scheduling and manage meeting confirmations and reminders.

## **Legal Compliance:**

To comply with applicable laws and regulations.

### **How We Share Your Information:**

We may share your information with the following third parties:

**Service Providers:** We may share your information with third-party service providers who assist us with website hosting, data analytics, email marketing, and other services. We ensure these providers are contractually obligated to protect your data.

**Business Partners:** We may share your information with business partners who offer complementary services. We will only do this with your consent.

**Legal Authorities:** We may disclose your information to legal authorities if required by law or legal process.

## **Data Security:**

We take reasonable measures to protect your information from unauthorized access, use, or disclosure. However, no data transmission over the internet or electronic storage method is 100% secure.

## **Your Choices:**

You may access, update, or delete your personal information by contacting us at [\*support@hivergentai.com\*](mailto:support@hivergentai.com). You may also opt out of receiving marketing communications from us by following the unsubscribe instructions in our emails.

## **Children's Privacy:**

Our Site and services are not intended for children under the age of 13. We do not knowingly collect personal information from children under 13.

## **Changes to this Privacy Policy:**

We may update this Privacy Policy from time to time. We will post any changes on this page.

## **Contact Us:**

If you have any questions about this Privacy Policy, please contact us at:

HiVergent AI, LLC  
163 Town Pl. Ste 24, Fairview, TX 75069  
[\*support@hivergentai.com\*](mailto:support@hivergentai.com)